



AGCAS

The Association of Graduate
Careers Advisory Services

Coronavirus (COVID-19) FAQs

Last updated 17 March 2020

What is the latest update from AGCAS?

In light of [the government's announcement](#) on 16 March 2020, we have taken the following decisions:

AGCAS office

- We have instigated home working, immediately effective from Tuesday 17 March 2020. The AGCAS office will be closed until further notice.
- All AGCAS staff are set up for remote working, with access to our usual [office phone lines and numbers](#). We do not expect too much disruption, but please bear with us as it might take a little longer than usual to reply to enquiries.

AGCAS meetings

- All face-to-face meetings will be changed to video or telephone conference until further notice. All attendees will be informed as soon as possible of the alternative arrangements and sent relevant joining instructions.

AGCAS Training and Events

- All AGCAS training courses and events scheduled to take place during the weeks commencing 16 and 23 March 2020 have been cancelled. In accordance with our [Event Terms and Conditions](#), we will be offering refunds for anyone who has already paid their course or event fee. If you had previously informed us that you were not able to attend the training courses or events scheduled for March, please note that this change in guidance now applies to your booking.

What is the latest advice and information on coronavirus?

AGCAS staff will continue to monitor the [latest government guidance](#) on a daily basis. If our operations are amended further as a result of new developments, we will communicate any changes to our services to members as soon as possible.

I am due to travel on AGCAS business, what should I do?

- All travel required for AGCAS business will be postponed or meetings will be run using video or telephone conference facilities. AGCAS can provide remote services for all AGCAS business and we will do our best to meet increasing demand for these platforms in the coming weeks.
- All members and affiliates are advised to follow employer and the [latest government guidance](#) for any future work-related travel.
- There are no current or expected plans for employees or volunteers to travel overseas.

I am due to, or would like to, attend an AGCAS event/training, what should I do?

- All AGCAS training courses and events scheduled to take place during the weeks commencing 16 and 23 March 2020 have been cancelled. In accordance with our [Event Terms and Condition](#), we will be offering refunds for anyone who has already paid their course or event fee. If you had previously informed us that you were not able to attend the training courses or events scheduled for March, please note that this change in guidance now applies to your booking.
- We are aware that a number of higher education institutions have taken the decision to postpone face-to-face teaching and move to online delivery. In a similar vein, all face-to-face AGCAS activities scheduled to take place throughout April and May will either be postponed or delivered via alternative methods.
- We are currently considering alternative delivery methods for all training and events from 30 March 2020 onwards.
- Our Learning Team are liaising with course and event leaders for any training or events planned after 30 March 2020, to agree the most appropriate delivery methods and timescales, which support learning outcomes and delegate experience. We will be updating our training and events information as soon as possible.
- If you have already booked to attend an AGCAS training course or event from 30 March 2020 onwards, including AGCAS Annual Conference, please continue to hold the date in your diary. Further guidance on delivery method or postponement will be sent out to you as soon as possible.

I am a registered student on the Postgraduate Certificate, Diploma and MA in Career Education, Information and Guidance in Higher Education, delivered by The University of Warwick in collaboration with AGCAS – what do I do about attending AGCAS training?

- As of 16 March 2020, in line with the wider higher education sector, the Vice-Chancellor at the University of Warwick has stated that all face-to-face teaching will be cancelled with immediate effect and either delivered online or postponed to a later date.
- This decision does have an impact on how we deliver forthcoming AGCAS-led training courses that are modules for the [Postgraduate Certificate, Diploma and MA in Career Education, Information and Guidance in HE, delivered by The University of Warwick in collaboration with AGCAS](#). As a result, our Learning Team are currently liaising with the Centre for Lifelong Learning at the University of Warwick and course leaders to agree the most appropriate delivery methods to support learning outcomes and students' experience for any courses being delivered after 30 March 2020. We will be updating our training and events information as soon as possible.
- If you have already booked to attend an AGCAS/Warwick training course from 30 March 2020, please keep the course in your diary. Further guidance on delivery method or postponement will be sent out to you as soon as possible.
- If you are a registered student on the Postgraduate Certificate, Diploma or MA in Career Education, Information and Guidance in Higher Education, delivered by The

University of Warwick in collaboration with AGCAS and have any concerns regarding this decision's impact on your studies, please contact the [Centre for Lifelong Learning at The University of Warwick](#) or your personal tutor to discuss further.

- If you are a registered student and you are unable to attend a booked training course due to contracting the virus or if you are self-isolating based on medical advice, please contact the [Centre for Lifelong Learning at The University of Warwick](#) for further guidance.

External links

[Government advice](#)

[Government action plan](#)

[World Health Organisation advice](#)

[NHS 111 online coronavirus advice](#)